		RECEIVED
	UNITED STATES DISTRICT COU WESTERN DISTRICT OF TENNES Eastern (Jackson) DIVISION Western (Memphis) DIVISION	
100	Wilkerson  Plaintiff,  ARMORED US, Inc.  Defendant.	No
	COMPLAINT	



Title VII of the Civil Rights Act of 1964, as codified, 42 U.S.C. §§ 2000e to 2000e-17 (amended in 1972, 1978 and by the Civil Rights Act of 1991, Pub. L. No. 102-166) (race, color, gender, religion, national origin).

NOTE: In order to bring a suit in federal district court under Title VII, you must first obtain a right to sue letter from the Equal Employment Opportunity Commission.

Age Discrimination in Employment Act of 1967, as codified, 29 U.S.C. §§ 621 - 634 (amended in 1984, 1990, and by the Age Discrimination in Employment Amendments of 1986, Pub. L. No. 92-592, the Civil Rights Act of 1991, Pub. L. No. 102-166)

NOTE: In order to bring a suit in federal district court under the Age Discrimination in Employment Act, you must first file charges with the Equal Employment Opportunity Commission.



Americans with Disabilities Act of 1990, as codified, 42 U.S.C. §§ 12112 – 12117 (amended by the ADA Amendments Acts of 2008, Pub. L. No. 110-325 and the Civil Rights Act of 1991, Pub. L. No. 1102-166).

NOTE: In order to bring a suit in federal district court under the Americans with Disabilities Act, you must first obtain a right to sue letter from the Equal Employment Opportunity Commission.



The Equil Pay Act of 1963 (Pub. L. 88-38) (EPA) as a mended, as it appears in Vol. 29 of the U. 3. Code, at Sec. 206 (d) EPA is part of Fair Labor Standards Act of 1938 as amended (FLSA)

# **JURISDICTION**

2. Jurisdiction is specifically conferred upon this United States District Court by the aforementioned statutes, as well as 28 U.S.C. §§ 1331, 1343. Jurisdiction may also be appropriate under 42 U.S.C. §§ 1981, 1983 and 1985(3), as amended by the Civil Rights Act of 1991, Pub. L. No. 102-166, and any related claims under Tennessee law.

## **PARTIES**

3. Plaintiff res	d Comme		
Tunica	State STRE	EET ADDRESS	(901) 21.8-10" Relephone Number
4. Defendant(s	s) resides at, or its busines  5 Southers	ess is located at:  WHVE EET ADDRESS	
Shelby	Memphis City	State	
NOTE: If more the	nan one defendant, you	u must list the name	s, address of each additional
5. The address	s at which I sought empl	loyment or was employed.	ed by the defendant(s) is:

5	helby	Mem	street a	TN	38/11	
6.	The discrimin that apply)	atory conduct of	f which I co	State	Zip Code action includes (check only those	
		Făilure to hirc				
	X	Termination of	my employ	ment		
	X	Failure to prom	otc			
	X	Failure to acco	mmodate m	y disability		
	X	Unequal terms	and condition	ons of my emp	loyment	
	X	Retaliation				
		Other acts/spec	cify):			
		grounds raised i	_	•	Equal Employment Opportunity	r
7.	It is my best 7	ecollection that	the alleged	discriminatory	acts occurred on:	
8.	I believe that	the defendant(s)	(check one	):		
		is still committ	ing these ac	cts against me.		
	X	is not still com	mitting thes	se acts against r	me.	
9.	(check only t		and state to	he basis for the	e discrimination. For example, ij If racial discrimination is alleged,	

state your race, etc.)

	n- M
$\bowtie$	Race African American
	Equal PAY Hispanic and White Co-workers paid higher
X	Gender/Sex Female
	Religion
X	Retaliation Complaints made about pay, demetion
	Disability
	Age. If age is checked, answer the following:  I was born in At the time(s) defendant(s) discriminated against me.
	I was [ ] more [ ] less than 40 years old. (check one)
	grounds raised in the charge filed the Equal Employment Opportunity considered by the federal district court.
	my case are as follows: * Attached Additional Sheets
A1	195 hired on May 11, 2001 with her most
	ion as Corporate Collector On March 26, 2018
ni ita	emplained to management that her pay was
Not equal t	O her co-workers. On March 21, 2019, Plaintiff
received	an email from Mary Tejada (HF) Credit
: A 11 1	Manager that I was being demoted to Dispute.
Resolution A	nalysts effective April 1, 2019. Marie Abreu (Temp to Hire)
1	dufies and responsibilites and being paid a high rate
NOTE: As additional	al support for your claim, you may attach to this complaint a copy of the
at an Iday	al support for your claim, you may attach to this complaint a copy of the Plaintiff Complained to

OF pay than Plaintiff. The same day, Plaint Complained to Ms. Tejuda and Sarah Kattapong (WF) vice fresident Finance of Accounting. Plaintiff tearned that other Black Corporate. Accounting. Plaintiff tearned that other Black Corporate. Collectors are Not being paid the same as other White and Collectors are Collectors and Dispute Resolution Hualysts.

-	c filed with the Equal Employment Opportunity Commission or the Tennessee Human  Commission.
11.	It is my best recollection that I filed a charge with the Tennessee Human Rights Commission regarding defendant's alleged discriminatory conduct on:
12.	It is my best recollection that I filed a charge with the Equal Employment Opportunity Commission regarding defendant's alleged discriminatory conduct on: Port 5, 2019
Only l	itigants alleging age discrimination must answer Question #13.
13.	Since filing my charge of age discrimination with the Equal Employment Opportunity Commission regarding defendant's alleged discriminatory conduct. (check one):
	60 days or more have elapsed
	Less than 60 days have elapsed.
14.	The Equal Employment Opportunity Commission (check one):
	has not issued a Right to Sue Letter.
	has issued a Right to Sue letter, which I received on August 29, 200
NOTE Emplo	
15. Comm	Attach a copy of the Right to Sue letter from the Equal Employment Opportunity aission to this complaint.
	E: You must attach a copy of the right to sue letter from the Equal Employment Opportunity tission.
16.	I would like to have my case tried by a jury:
	Yes
	No

WHEREFO	ORE, plaintiff prays that the Court grant the following relief:
	direct that the Defendant employ Plaintiff, or
	direct that Defendant re-employ Plaintiff, or
	direct that Defendant promote Plaintiff, or
	order other equitable or injunctive relief as follows:
	direct that Defendant pay Plaintiff back pay in the amount of and interest on back pay;  direct that Defendant pay Plaintiff compensatory damages: Specify the amount and basis for compensatory damages: B. 300 000 mental angles h  Comptional distress Lost Wases (10/30/2019 thru coul of Judgment, Stress-Felwer electrons
Y	Judgment, Stress-Felwed expenses  SIGNATURE OF PLAINTIFF
Date.	Àddress  Address  Phone Number

#### # 10 Lawsuit Facts for Tameka Wilkerson vs. Loomis Armored

- 1. Plaintiff was hired by Defendant on May 11, 2001 in the position of dispatcher.
- Defendant promoted Plaintiff due to her excellent skill set and exceptional performance record to Operation Specialist in 2002.
- Defendant promoted Plaintiff due to her excellent skill set and exceptional performance record to Sales Administration in 2004.
- Defendant promoted Plaintiff due to her excellent skill set and exceptional performance record to Collections Specialist in 2017.
- Plaintiff received many awards and recognition based upon her exceptional skill set and performance including being recognized in 2001 because she rolled out new database system Oracle.
- 6. Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her work in 2002-2004 for Change Orders processed.
- Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her work in 2001-2014 for Team Member Open and Close building for night currency and coin drop
- 8. Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her work in 2005 for Katrina Mutilated Currency and Coin Processor
- Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her outstanding 2007 Performance Review
- 10. Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her work in 2001-2014 for Quarterly Bonus for attendance

- 11. Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her work on St. Louis branch billing and contracts
- 12. Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her work in 2005-2012 for Safepoint Customer Trainer
- 13. Plaintiff received many awards and recognition based upon her exceptional skill set and performance including for her work for New Hire trainer for Customer Service, Market Sales and Security

#### Count 1: Equal Pay Denial (see Exhibit 2)

- 14. Defendant denied Plaintiff equal pay on June 1, 2017 by Management Personnel, Mary Tejada, Corporate Collection Manager for promotion.
- 15. Defendant's non-exempt positions are set based on the local market, job requirements and experience.
- 16. Plaintiff nor any other employee did not see justification for an increase beyond what was already planned for their merit increase as explained by Defendant's Management Mary Tejada Corporate Collection Manager sent email on June 7, 2018
- 17. Defendant had a practice of allowing Hispanic and Caucasian corporate collections specialist pay coming in the door at \$25 per hour.
- 18. Plaintiff an African American female was denied equal pay by Defendant.
- 19. Full time employees for Mary Tejada were subjected to different pay.
- 20. Defendant's Management Mary Tejada Corporate Collection Manager is a Hispanic Female.

Manager had different pay than Plaintiff

- 21. Defendant's Corporate Collections Specialist, Kathy Walsh and Lois Box, Caucasian Females
- 22. Defendant's employees Carlos Zepada, Hispanic Male and Jessica Rodriquez Hispanic Female had different pay than Plaintiff
- 23. Defendant's employees Dispute Analyst Catherine Castillo Caucasian Female had different pay than Plaintiff

# Count 2: Denied Reasonable Accommodation (see Exhibit 2)

- 24. Plaintiff requested a reasonable accommodation.
- 25. On January Plaintiff was denied a reasonable accommodation.
- 26. Plaintiff sent an email to Mary Tejada Collection Manager on November 15, 2018 due to working in a hazardous work environment with Catherine Castillo Female Caucasian.
- 27. On January 8, 2019 Plaintiff received an email from Defendant's Management Mary Tejada Corporate Collection Manager, a Hispanic Female stating this will reviewed with Catherine Castillo.
- 28. On January 16, 2019 Plaintiff emailed Mary Tejada requesting a conference with Sarah Kattapong Caucasian Female VP of Finance, Mary Tejada manager, Kathy Perry VP of Human Resource Caucasian Female and Rob Chamberlain District Controller Caucasian Male.
- 29. Plaintiff was denied her meeting request made on January 16, 2019.
- 30. Plaintiff received an email from Defendant's Management Mary Tejada Corporate Collection Manager that performance and expectations will be in writing from Catherine Castillo and to continue working.

## Count 3: Denial of Promotion (see Exhibit 2)

- 31. Defendant denied Plaintiff a promotion on March 5, 2019.
- 32. Plaintiff was told by from Defendant's Management Mary Tejada Corporate Collection Manager Female that the position of Dispute Analyst would not be reinvented as a Dispute Lead Analyst.
- 33. Defendant hired a temporary employee Marie Arbeu, Hispanic Female to take over Plaintiff's Current Position of Collection Specialist that became effective April 1, 2019.
- 34. Defendant's employee Catherine Castillo, Caucasian female would be promoted to Collections Specialist and Plaintiff would be demoted to Defendant's employee Catherine Castillo's position effective April 1, 2019.
- 35. Plaintiff was told she had to fly to Houston to train temporary employee Marie Abreu on her position.
- 36. Plaintiff did not have any written performance or attendance reviews,
- 37. At the time of the demotion Plaintiff, the only full-time African American employee and Administrator on the team was performing both job descriptions, training Managers and Team Members.
- 38. Plaintiff, the only full-time African American employee, and Administrator on the team that ran reports for Defendant's Management Mary Tejada Corporate Collection Manager, a Hispanic Female for and towards the team's performance goals.

# Count 4: Forced to Consider Termination Unless Acceptance of Demotion (See Exhibit 2)

39. Defendant informed Plaintiff that with her prior 18-year experience with the company they made departmental changes including moving Plaintiff from Collections Specialist to Catherine Castillo Caucasian Female position Dispute Analyst.

- 40. Defendant told Plaintiff that they would not discuss another employee's performance with her.
- 41. Defendant told Plaintiff that going forward any concerns over a co-worker she had should be addressed with Defendant's Management Mary Tejada Corporate Collection Manager, a Hispanic Female.
- 42. Defendant told Plaintiff that the Dispute position role would be a good fit for her.
- 43. Defendant threaten Plaintiff's position and livelihood when they gave her a warning and ultimatum that if she did not want to fill the Dispute position rile, she would need to consider other opportunities outside of Defendant's employment.
- 44. Plaintiff filed complaints with Mary Tejada Collection Manager Hispanic Female on prior emails and included copies of emails to Sarah Kattapong VP of Finance Caucasian Female and Kathy Perry VP of Human Resource Caucasian female.
- 45. On March 22, 2019 Plaintiff filed an online complaint and formal visit on April 5, 2019 with EEOC.
- 46. On April 5, 2019-April 12, 2019 Plaintiff was on approved PTO for 6 days.
- 47. From April 1, 2019-April 18, 2019 Plaintiff received emails from Catherine Castillo and Mary Aberu requesting work completion.
- 48. Plaintiff received an email on April 18, 2019 from Mary Tejada regarding her schedule and emails not being answered from collection team members.
- 49. Plaintiff received an email on April 29, 2019 from Mary Tejada to fly to Houston, TX to with Sarah Kattapong.
- 50. Plaintiff was told in Tejada's email that there was no need to stay longer.

- 51. Plaintiff had never flown to Houston or any other city/state in her 18 years of traveling in multiple positions for a few hours stay and having a turning around flight or personal transportation.
- 52. Every Houston, TX visit from April 1, 2017 to April 29, 2019 Plaintiff booked per her availability to train coworkers and for team building.
- 53. On April 30, 2019 Plaintiff emailed EEOC Federal Mediator and included the email requesting a Houston Texas visit.
- Pursuant to Defendant's they had not received her filed complaint from EEOC as of May
   2019.
- 55. On May 1, 2019 Plaintiff received an email from Mary Tejada requesting a response from her as to why she took a 2-hour lunch break.
- 56. Defendant treated Lois Box Caucasian Female Collection Specialist more favorably than Plaintiff
- 57. Defendant treated Kathy Walsh Caucasian Female Collection Specialist more favorably than Plaintiff
- 58. Defendant treated Jessica Rodriquez Hispanic Female Collection Specialist more favorably than Plaintiff
- 59. Defendant treated Carlos Zepada male Hispanic Collection Specialist more favorably than Plaintiff
- 60. Plaintiff was out on FMLA leave in May 2019 due to stress.
- 61. Defendant terminated Plaintiff on August 23, 2019 while she was on FMLA approved leave.
- 62. Plaintiff's payrate per hour at the time of her termination was \$21.7195.